

Quality Policy Statement (BS EN ISO 9001:2015)

Bailey Partnership is an independent, multi-disciplinary practice providing a wide range of construction and property consultancy services across the United Kingdom.

Our organisational goals are centred on providing high quality, professional services which continually satisfy all applicable legal and regulatory requirements and the expectations of our clients in all respects, including quality, value for money, performance, safety and reliability.

These goals are consistently achieved by our total commitment to effective quality management at every level within the Practice and by the operation of our quality management system, which satisfies the requirements of British Standard BS EN ISO 9001:2015. This is maintained by a regular series of internal audits, six monthly management reviews and independent, accredited external audits.

The Practice is committed to continuously improving the quality of our services, informed by seeking regular feedback from clients and engaging with our staff at all levels. These inputs support periodic reviews of business risks, our policies, systems and processes to produce quality objectives that are communicated to all in the Practice, monitored and updated at Partner level to ensure improvements are made.

Our staff are our strength and their continuing development is the duty of the management team. All staff have the authority to work within the scope of their responsibilities and are supported in developing their professional skills, qualifications and experience in a structured way.

Leadership in the implementation of our quality management system is provided by all Partners and the wider Senior Management Team and overseen by the nominated Partner responsible for our Quality Management System.

A handwritten signature in black ink, appearing to read 'P. Street-Harris', with a horizontal line underneath the name.

Partner Responsible for QMS

Updated: 8th March 2018